

ISO Quality Standard Statement

Mold In Graphic Systems® / Polyfuze® Graphics Corp.

RESPONSE TO PARTNER ISO CERTIFICATION INQUIRIES:

In 2020, Mold In Graphic Systems® (MIGS) / Polyfuze® Graphics Corporation (PGC) achieved ISO 19001:2015 certification, which was maintained for one year. Subsequently, we made the decision not to renew the certification in the following year. Our rationale for not pursuing ISO certification was based on its perceived irrelevance to our proprietary and highly customized processes. The maintenance of this certification was found to be incongruous with our organizational culture and incongruent with our LEAN methodology. Nevertheless, it is important to note that MIGS / PGC remains committed to operating at an ISO-level quality management system (QMS) while actively working to enhance efficiency within our organization. Our dedication to delivering world-class service is exemplified by our adherence to a Total Quality Management (TQM) leadership approach. This approach involves the entire organization in every facet of our business, ensuring the satisfaction of customer needs and expectations, and empowering all members of our organization to achieve high-quality results.

Our processes, products, and services are distinctive, and we are unwavering in our pursuit of quality excellence. We are deeply committed to maintaining a customer-focused process orientation and making continuous improvements an integral, standardized practice. MIGS / PGC has invested in cultivating Center of Excellence (COE) leadership, supporting numerous individuals in attaining LEAN Six Sigma Blackbelts and Greenbelts.

We encourage our partners, both suppliers and customers, to embrace these same principles and practices in pursuit of mutual success.

For those interested, MIGS / PGC's Quality Management System documentation is available upon request as is our method for employment of LEAN initiatives.



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